

Lookout from Loss Control:
Oh No! I Have a Water Leak!
WHAT DO I DO?!

Discovering a water leak can be frightening. Panic immediately ensues and we don't know which way to turn. When every passing second counts, any hesitation could mean the difference between saving precious valuables to becoming a very costly remediation. Follow these key steps to help mitigate water damage:



Identify the Source!

Find the source of the water leak and stop it immediately if possible.



Locate Your Water Shut-Off Valves!

Surprisingly, many people have no idea where their water shut off valves are located. Take preventative measures by identifying and marking them with a piece of tape or valve tag shown →



Remove Standing Water and Dry the Area

Use pumps or wet/dry vacuums to extract excess water from the affected areas. Once the excess has been removed, dry the area by utilizing dehumidifiers and fans to thoroughly dry out the area. Doing this can help prevent bacteria and mold growth.



Disinfect Surfaces

Clean and disinfect exposed surfaces to also prevent bacteria and mold growth.



Document the Damage

Take several photos and videos of the damage to help support insurance claims when it's time to submit the claim.



Remove Damaged Materials

If necessary, remove and discard heavily soaked materials like drywall, carpeting, or furniture.



Consider Professional Help

For extensive water damage, contact a professional water mitigation company to assess the situation and manage the restoration process.

Important Points to Remember

Act Quickly: Time is crucial when dealing with water damage.

Safety First: Wear protective gear like gloves and boots when cleaning up water damage.

Check Your Insurance Policy: Before an event, understand your coverage for water damage and action to be taken.

Monitor for Mold: Be vigilant for signs of mold growth and address any potential issues promptly.